

DISCRIMINATION IS AGAINST THE LAW

Iowa Ear Center complies with applicable Federal civil rights laws and does not discriminate, exclude or treat our patients differently on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

Iowa Ear Center provides free services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic and other formats); Iowa Ear Center provides free language services to patients whose primary language is not English.

Should you wish to file a civil rights complaint, please contact the U.S. Department of Health and Human Services, Office for Civil Rights. You may file:

- Electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Forms available at www.hhs.gov/ocr/office/file/index.html
- By mail at
 U.S. Department of Health and Human Services
 200 Independence Ave SW
 Room 509F HHH Building
 Washington, DC 20201
- By phone at 1-800-368-1019; 1-800-537-7697 (TDD)